

Compliments of the SEASON

Date:ATT:PROGRAM:

.....

REF: E-LEARNING ACCOUNT CREDENTIALS & ORIENTATION

Thank you for enrolling with Trust Academy. We have created your e-Learning account and you can now login and start your learning journey.

You can access the e-Learning portal via a web browser using the following link:

<https://elearning.trustacademy.co.zw> You can also access the e-Learning portal using the Chatbot by sending the message “Hi” to +263779464842 via WhatsApp.

The following are your e-Learning portal login credentials for both web and chatbot:

Username: Password:

To learn or understand how to use or navigate the e-Learning portal, kindly watch the tutorials on our YouTube channel accessible via the following link: <https://bit.ly/3FzHkir>

Your registered subjects/modules are as follows:

i. ii..... iii iv v.....

For any further queries or assistance, please use the **contacts on the e-Learning home page** or choose the **Enquiries option** on the chatbot main menu.

Kind Regards,

Admissions Office, Trust Academy

Help And Support

If you are having challenges, please contact the respective help-line from the table below:

Problem description	Help Lines
<ul style="list-style-type: none">Invalid Username and/or PasswordLogin challengesNo subjects or modules in your account.Account expired or in-active.	Admissions office: +263719347178
<ul style="list-style-type: none">No content in modules or subjects;Not in Module/Subject WhatsApp groups;	Contact respective HoD as follows: Business School: +263 77 244 2988 ICT School: +263 77 275 8732 High School: +263 77 260 9338
Any other technical issues.	Contact e-Learning support team: Harare Desk: +263 73 397 0380

Problem description	Help Lines
	Bulawayo Desk: +263 71 711 3116
<p>You can also access this portal via the WhatsApp chatbot by sending Hi to +263779464842.</p> <p>Trust Academy whatsapp,for general inquiries contact 0775690007</p>	

- **LIVE INTERACTIVE LESSONS ARE AVAILABLE TO ONLINE STUDENTS THROUGH A LINK ON EACH PARTICULAR MODULE IN THE E-LEARNING PORTAL AND ACCORDING TO THE TIMETABLE.**

**REGISTRAR'S OFFICE
2024 ACADEMIC CALENDAR**

FIRST YEAR STUDENTS

Enrolment & Registration	-	02/01/24 – 05/01/24
Orientation	-	05/01/24
Lecture Commencement	-	08/01/24

RETURNING STUDENTS

Enrolment & Registration	-	02/01/24 – 05/01/24
Lecture Commencement	-	08/01/24

Examinations (Affiliate BIS)

1st Quarter - 08/04/24-12/04/24

2nd Quarter - 27/05/24-31/05/24

Examinations (Associate Programs)

Diplomas	}	-	29/04/24 – 10/05/24
BIS & BMIS			

GENERIC STUDENTS

Commence 8 January 2024

NOTE: *Examinations dates are subject to change as prescribed by the State Universities.*

REGISTRAR