

Management Programmes (all) & Professional Skills Programmes (where quarterly assessed) 2025



| Exam Schedule | Monday | Tuesday | Wednesday | Thursday |
|---|--|--|---|--|
| June 2 3 4 5 All morning examinations are held with a start time of 09.20 for 09.30 | Level 2 - Effective Customer Service & Corporate Grooming (2ECSCG) | Level 2 - Food & Beverage Services (2FBSVS) | Level 2 - Culinary Theory (2CT) | Level 2 - Basics of Cruise Ships (2BCS) |
| | Level 3 - Essentials of Human Resources & Business Computing in Tourism & Hospitality (EHRTH) | Level 2 - Certificate in Professional Restaurant Front of House Service Synoptic Exam | Level 3 - Essentials of Marketing & Customer Relationships in Tourism & Hospitality (EMCRTH) | Level 4 - Travel & Tourism Operations (TTO) |
| | Level 4 - Customer Service Management in Tourism & Hospitality (CSMTH) | Level 3 - CTH (IoH) Diploma in Hospitality Management Synoptic Exam | Level 4 - Travel Geography (TG) | Level 4 - Food & Beverage Operations (FBO) |
| | Level 5 - Contemporary Issues in the Tourism & Hospitality Industry (CITHI) | Level 4 - Diploma in Professional Bar Management Synoptic Exam | Level 4 - Rooms Division Operations (RDO) | Level 4 - Cert. in Environmental Sustainability Management in Hospitality Synoptic Exam |
| | Level 7 - Strategic Management (7SM) | Level 6 - Quality Management for Hospitality & Tourism (QMHT) | Level 5 - Strategic Marketing in the Tourism & Hospitality Industry (SMTHI) | Level 5 - Understanding Funding & Finance in Tourism & Hospitality (UFTH) |
| | | | Level 7 - Operations Management in Hospitality & Tourism (7OMHT) | Level 6 - Business Strategy for Hospitality & Tourism (BSHT) |
| All afternoon examinations are held with a start time of 14.20 for 14.30 | Level 2 - Restaurant Setting & Management (2RSM) | Level 2 - Cruise Housekeeping (2CH) | Level 2 - Alternate Communication in Tourism & Hospitality Services (2ACTH) | |
| | | | | |